

Setting up Your New Customer Portal Account

- SA Portal URL: <https://my-hnws.sensus-analytics.com>

HNWS
HOLLEY-NAVARRE WATER SYSTEM, INC.
8574 Turkey Buff Road • Navarre, Florida 32566
Mailing: PO BOX 6538 • Navarre, Florida 32566
Phone: (850) 939-2427 • FAX: (850) 939-0541
Office Hours Mon-Fri 7:30am – 4:30pm

Customer Portal

Please Sign in
Need Help? Call us at 850-939-2427 or email us at customerservice4@hnws-fl.com

Email Address
Email Address

Password
Password

Show password

Sign in

[Forgot password?](#) [Need to set up an account?](#)

- Click the “Need to set up an account?” link on the log-in screen

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- Read and accept the Terms and Conditions

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Terms & Conditions
Agreement between User and www.my-hnws.sensus-analytics.com
Welcome to www.my-hnws.sensus-analytics.com. The www.my-hnws.sensus-analytics.com website (the "Site") is comprised of various web pages operated by Holley-Navarre Water System, Inc. ("HNWS"). www.my-hnws.sensus-analytics.com is offered to you conditioned on your acceptance without modification of the terms, conditions, and notices contained herein. (the "Terms"). Your use of www.my-hnws.sensus-analytics.com constitutes your agreement to all such Terms. Please read these terms carefully, and keep a copy of them for your reference.
www.my-hnws.sensus-analytics.com is a Customer Portal Site.
Customers are able to manage their water usage on a daily basis. Customers may also set up alerts for daily usage, billing cycle usage, and vacation alerts for when they are out of town and want to monitor for any possible leaks or water usage.

Privacy
Your use of www.my-hnws.sensus-analytics.com is governed by our Privacy Policy, which also governs the Site and informs you of your rights.

8574 Turkey Bluff Rd
Navarre, Florida 32566
Phone #: 850-939-2427

[I Accept](#) [I Decline](#)

[Return to Sign In](#)

- Enter in the user e-mail address to Get Started

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Set up your account

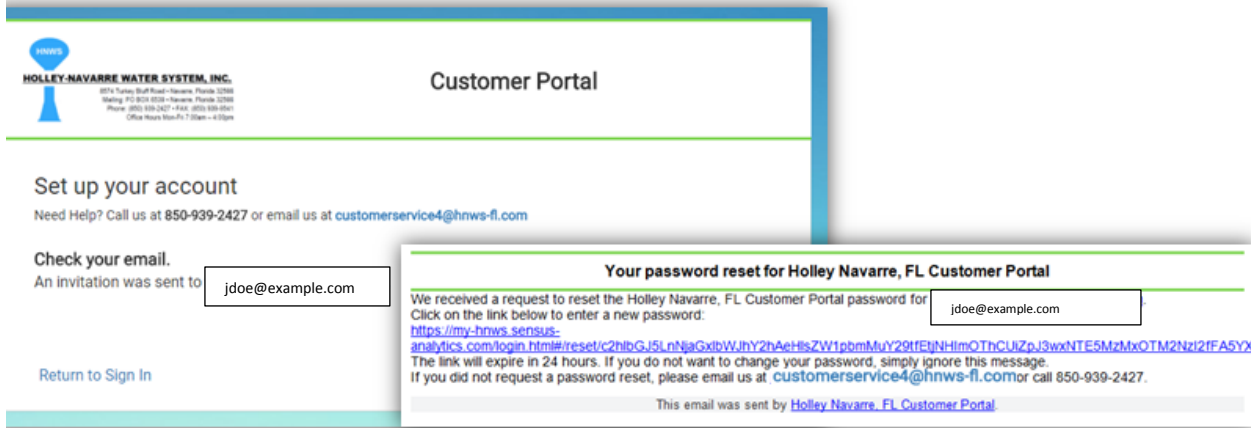
Need Help? Call us at **850-939-2427** or email us at customerservice4@hnws-fl.com

Email Address

[Get Started](#)

[Return to Sign In](#)

- A link will be sent to the e-mail address used to continue registering.
 - Process must be completed within 24 hours or the link will expire. If expired, a new one will be generated when user continues registration process.
 - **Tip:** Check Junk or Spam folders for e-mail from donotreply@sensus-analytics.com



WebID #: Input the WebID number as shown on the customer bill.

Account Number: Input the account number exactly how it appears on the bill.

The image shows the registration form on the Customer Portal. The form fields are: Email Address (jdoe@email.com), Web ID (1234), Account Number (12345-00), Password (masked with dots), Confirm Password (masked with dots), a 'Show passwords' checkbox, a Language dropdown menu (set to English), and a 'Submit' button.

- **Password** - Rules must follow:
 - Be at least 8 characters long
 - Use at least one lower-case character
 - Use at least one upper-case character
 - Use at least one number
 - Use at least one of the following special characters:
.,!'%\$&*-'"
 - Must not contain regular words

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Customer Portal

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Email Address

Account Number

Web ID

Password [Rules](#)

Confirm Password

Show passwords

Language

[Return to Sign In](#)

- Once registered, return to log-in to sign in for the first time.

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