



Holley-Navarre Water System, Inc.

# Member Portal

## Member Portal

SIGN UP TODAY FOR FREE!

- Monitor your water usage from the comfort of your home or from the palm of your hand.
- Set up usage alerts to be notified about your usage or consumption habits.

### To get Started:

1. Visit online at:  
[my-hnws.sensus-analytics.com](http://my-hnws.sensus-analytics.com)
2. Select the link to set up new account
3. Create your account using:  
Your Name  
Account Number  
Web ID  
(as it appears on your bill)

Conserving water is not only good for the environment, it's good for your wallet. One simple way to save is to know how much you are using. What's the easiest way to know? By signing up for a **FREE** account on the Sensus Analytics Member Portal, a personalized website where you can monitor your water usage, set up and receive alerts in near real time.

The Member Portal allows you to set alerts for monthly, daily, & multi-day consumption by setting a threshold for those alerts depending on your average usage. When the usage goes above the threshold limit set by you, the customer, you will be alerted by email, allowing for timely repairs & can help you save water, money, and headaches.

**If you need help setting up your account please call or email us.**



Holley-Navarre Water System, Inc.

# Setting up Your New Member Portal Account

**HNWS**  
Holley-Navarre Water System, Inc.

Customer Portal

Please Sign in

Need Help? Call us at 850-939-2427 or email us at [customerservice4@hnws-fl.com](mailto:customerservice4@hnws-fl.com).

Email Address

Email Address

Password

Password

Show password

Sign in

[Forgot password?](#) [Need to set up an account?](#)

- Click the “Need to set up an account?” link on the log in page

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Email Address

Email Address

Password

Password

Show password

Sign in

[Forgot password?](#) [Need to set up an account?](#)

- Read and accept the Terms & Conditions

**HNWS**  
Holley-Navarre Water System, Inc.

**Customer Portal**

Terms & Conditions  
Agreement between User and www.my-hnws.sensus-analytics.com  
Welcome to www.my-hnws.sensus-analytics.com. The www.my-hnws.sensus-analytics.com website (the "Site") is comprised of various web pages operated by Holley-Navarre Water System, Inc. ("HNWS"). www.my-hnws.sensus-analytics.com is offered to you conditioned on your acceptance without modification of the terms, conditions, and notices contained herein. (the "Terms"). Your use of www.my-hnws.sensus-analytics.com constitutes your agreement to all such Terms. Please read these terms carefully, and keep a copy of them for your reference.  
www.my-hnws.sensus-analytics.com is a Customer Portal Site.  
Customers are able to manage their water usage on a daily basis. Customers may also set up alerts for daily usage, billing cycle usage, and vacation alerts for when they are out of town and want to monitor for any possible leaks or water usage.

8574 Turkey Bluff Rd  
Navarre, Florida 32566  
Phone #: 850-939-2427

Privacy  
Your use of www.my-hnws.sensus-analyt  
Policy, which also governs the Site and in

[Return to Sign In](#)

**HNWS**  
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**Customer Portal**

Set up your account  
Need Help? Call us at 850-939-2427 or email us at customerservice4@hnws-fl.com.

Email Address

[Return to Sign In](#)

- Enter in the User e-mail address and click on Get Started

### Set up your account

Need Help? Call us at 850-939-2427 or email us at [customerservice4@hnws-fl.com](mailto:customerservice4@hnws-fl.com).

#### Check your email.

An invitation was sent to

[Return to Sign In](#)



#### Please complete signup for Holley Navarre, FL Customer Portal

Welcome to the Holley Navarre, FL Customer Portal. To complete the signup process, please click the link below or copy the URL into a web browser.

<https://my.hnws.sensus-analytix.com/login.html?completeSignup=bnja3BocG1hbqzQHha69vzmh6xwNjUdDcYMDc4Nz9tHFJOSW8kc254M0M1WfWZvsUVQzE3ZHYuZl1YRyZmNkFjNlRyWFlwVks9>

This link will expire in 24 hours.

Questions? Please email us at [customerservice4@hnws-fl.com](mailto:customerservice4@hnws-fl.com) or call 850-939-2427.

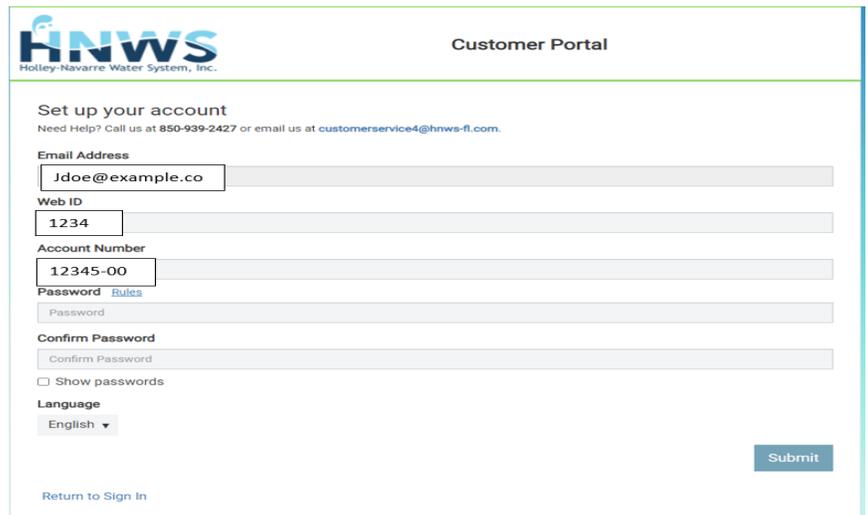
This email was sent by [Holley Navarre, FL Customer Portal](#)



- A link will be sent out to the e-mail address used to continue setting up the account.
- Process must be completed within 24 hours, or the link will expire. If expired, a new one will be generated when the user continues the registration process.

**Tip:** Check your Junk or Spam folders for e-mail from [donotreply@sensus-analytics.com](mailto:donotreply@sensus-analytics.com)

- **WebID #:** Input the WebID number as shown on the customer bill.
- **Account Number:** Input the account number exactly how it appears on the bill.



**HNWS**  
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Customer Portal

### Set up your account

Need Help? Call us at 850-939-2427 or email us at [customerservice4@hnws-fl.com](mailto:customerservice4@hnws-fl.com).

Email Address

Web ID

Account Number

Password [Rules](#)

Confirm Password

Show passwords

Language  
English ▾

[Return to Sign In](#)

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Set up your account  
Need Help? Call us at 850-939-2427 or email us at [customerservice4@hnws-fl.com](mailto:customerservice4@hnws-fl.com).

Email Address  
Jdoe@example.com

Web ID  
Web ID

Account Number  
Account Number

Password [Rules](#)  
Password

Confirm Password  
Confirm Password

Show passwords

Language  
English ▾

Submit

[Return to Sign In](#)

**Password – Rules must follow:**

- Be at least 8 characters long
- Use at least one upper-case character
- Use at least one lower-case character
- Use at least one number
- Use at least one of the following special characters: - " \$ % & ' \* , . !
- Must not contain regular words

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Customer Portal

Please Sign in  
Need Help? Call us at 850-939-2427 or email us at [customerservice4@hnws-fl.com](mailto:customerservice4@hnws-fl.com).

Email Address  
Jdoe@example.com

Password  
.....

Show password

Sign in

[Forgot password?](#) [Need to set up an account?](#)

- Once you are registered, return to the log-in page, and sign in for the first time.

- Once you are logged in, go to the menu on the left side of the screen and select "Settings"
- On the menu drop down select "Usage Alerts"
- Under "Billing Cycle Usage Alert" Check the box labeled "Enabled" & then type in the amount of usage you would like to be alerted at. (Based upon what you average monthly)
- Do the same step as above for the "Daily Usage Alert" (based on what you average daily)

- If you want the “Multi-Day” Alert do the same steps as above
- If you need assistance, please call 850-939-2427 or email: customerservice4@hnws-fl.com

Dashboard  
Usage Details  
Meters  
Settings  
Usage Alerts  
Alert Recipients  
User Settings  
Units

Please Note: Meters transmit reading data multiple times each day, but some individual transmissions may be missed which can cause a delay in receiving alerts.

### Billing Cycle Usage Alert

Alert me when a meter is using more than a given amount in a billing cycle.

Alert me when usage exceeds  Gal  Enabled

Average Use 37 Gal

### Daily Usage Alert

Alert me when a meter is using more than a given amount in a day.

Alert me when usage exceeds  Gal  Enabled

Average Use 0 Gal

### Multi-Day Alert

Monitor meter usage over 7 days.

Monitor usage over 7 days  
Alert me when usage exceeds  Gal  Enabled

Average Use 3 Gal over 7 days